

Office of Electricity Ombudsman
(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act, 2003)
B-53, Paschimi Marg, Vasant Vihar, New Delhi – 110 057
(Phone No.: 32506011, Fax No.26141205)

Appeal No. F. ELECT/Ombudsman/2010/365

Appeal against Order dated 30.11.2009 passed by CGRF–BYPL in complaint No.155/10/09.

In the matter of:

Sh. Ram Chander - Appellant

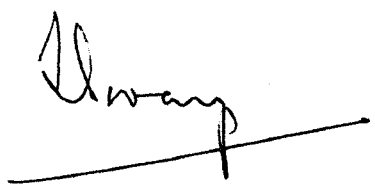
Versus

M/s BSES Yamuna Power Ltd. - Respondent

Date of Order : 04.03.2010

ORDER NO. OMBUDSMAN/2010/365

- 1.0 The Appellant, Shri Ram Chander resident of A-2/104, Nand Nagri, Delhi 110093, having domestic electricity connection K. No. 26V753006673, for 0.25 Kw, has filed this appeal on 08.01.2010 against the CGRF-BYPL's order dated 30.11.2009 in complaint No. 155/10/09.. He has prayed for issue of meter cost bill under voluntary declaration scheme (VDS), 2009 and compensation of Rs.7,300/- towards delay in replacement of the defective meter after 146 days @ Rs.50/ per day.
- 2.0 The brief facts of the case as per the records are as under:
 - i) The Appellant applied for replacement of his tampered meter on 08.04.2009 under the VDS, 2009. The meter



was replaced on 01.09.2009, after a number of reminders. He, therefore, requested for compensation of Rs.7,300/- for delay of 146 days in the replacement of the meter at the rate Rs.50/- per day.

The Respondent sent to the Appellant an assessment bill for Rs.7,880/- for theft (meter tampered) dated 20.11.2009 on the basis of the inspection carried out on 01.09.2009.

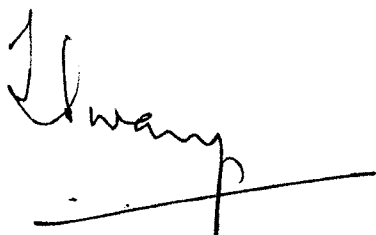
3.0 The Appellant filed a complaint before the CGRF on 15.10.2009, praying for issue of a normal bill under the VDS, 2009 and also sought compensation for delay in replacement of the tampered meter.

The Respondent stated in their reply dated 16.11.2009 that the bill under the VDS, 2009 would be sent. The Respondent also submitted a letter from the Appellant, in which he has stated that he is satisfied and has not pressed for any compensation.

The CGRF-BYPL, after perusal of the records and hearing the parties, closed the case as settled between the parties on the basis of the letter of settlement, submitted by the Respondent.

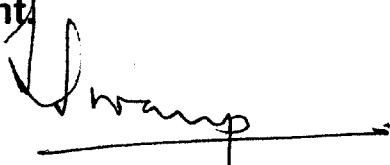
4.0 The Appellant, being not satisfied with the order of the CGRF dated 30.11.2009, has filed this appeal.

The Respondent was asked on 29.01.2010 to forward the parawise comments on the appeal of the Appellant. The



Respondent vide their reply dated 12.02.2010 clarified that they have already issued a bill of Rs.5,141/-, which included the cost of the meter under the VDS 2009, and have explained the calculations to the Appellant. The Respondent further stated that the Appellant was satisfied with the bill for Rs.5,141/- and consequently gave a letter, dated 11.02.2010 for withdrawal of the Appeal.

5.0 The Respondent's reply dated 12.02.2010 and the Appellant's letter dated 11.02.2010 have been taken on record. The Appellant in his letter dated 11.02.2010 has clarified that he had mistaken the bill of Rs.5,141/- under the VDS, as a DAE bill. **As the Appellant is now satisfied about the correctness of the bill of Rs.5,141/- issued under the Voluntary Declaration Scheme (VDS) and his grievance is resolved, the appeal is disposed off as withdrawn, as requested by the Appellant.**


(SUMAN SWARUP)
OMBUDSMAN

4th March 2010